



Frequently Asked Questions

Thank you for participating in the goDMV Commuter Competition! Below, we've answered some commonly asked questions to help you better understand the CommuterCash app, trip logging, and rewards.

What is the goDMV Commuter Competition?

The goDMV Commuter Competition is a friendly competition among District employers and commuters to encourage sustainable transportation use (walking, biking, public transit, scooting, ridesharing, and teleworking). From March 3 – May 31, 2025, participants will log their sustainable trips for a chance to win cash, gift cards, and grand prizes. The employer with the highest participation at the end of the competition will receive a Top Performing Employer reward.

This friendly competition can help employers encourage employees to resume or continue their sustainable commutes and generate excitement about commuting among their staff.

What can I win?

Over the course of the competition, participants can win rewards for logging their trips in the CommuterCash app. See the table below for an overview of the prizes offered in CommuterCash.

Theme	Requirement	Reward
Transit Trekker (March)	First 100 to log more than 30 transit trips	CommuterCash Points (\$25 value)
Earth Endorser (April)	First 100 to log more than 30 non-SOV trips	
Biking Bestie (May)	First 100 to log more than 25 bike trips	
Retention (Monthly)	First 50 to log 1 trip	Varies by month. Check your email for updates. (Ex: Coffee vouchers, CommuterCash points, etc.)
Achievements (Monthly)	Log 50 miles of biking or walking, OR log 10 verified non-SOV commute trips	CommuterCash Points (\$25 value)
Sponsor Raffle (Monthly)	Log 20 days of non-SOV trips	Varies by month. Check your email for updates. (Ex: Nationals tickets, gift cards, etc.)

In addition to CommuterCash prizes, participants will have the opportunity to win exciting prizes from our sponsors, including:

- Pizzeria Paradiso gift certificates
- \$250 Pacers Running gift card
- \$100 Anju gift card
- Two PNC Diamond Club tickets to a Washington Nationals game
- A staycation at the Pendry Hotel at the Wharf in Washington, DC

If my employer is the top performer, what will we win?

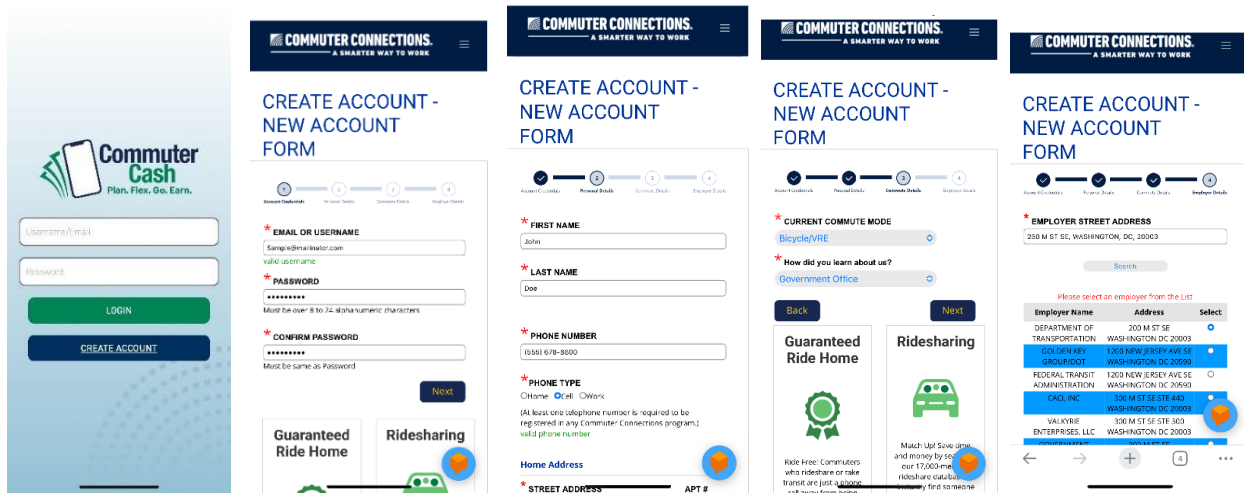
DC, Maryland, and Virginia will each have two top-performing employers, one large and one small. Each of these six employers will receive:

- A glass award
- A catered winner’s lunch
- Gift cards and superlatives for employee participants

Each jurisdiction will also offer its own additional prize(s); for example, the top DC employers will earn a digital ad placement in Greater Greater Washington. Your jurisdiction’s employer outreach team will inform your employer about any additional prizes.

How do I sign up?

1. Download the CommuterCash mobile app from the Apple App Store or Google Play.
2. Create an account by tapping the “Create Account” button in the app (Image 1).
3. This will take you to the Commuter Connections webpage, where you can input the information needed to create your account (Images 2-4).
4. If you’re participating as part of an employer team, make sure to select your employer when creating your account. Search for your employer by entering their street address (Image 5).



As a commuter participant, how do I join my employer team?

When registering, make you select your employer (see above). If you already have a CommuterCash account, tap the “Account Profile” option in CommuterCash. Search for your employer and select your employer from the menu.

How do I know if I joined the correct employer team?

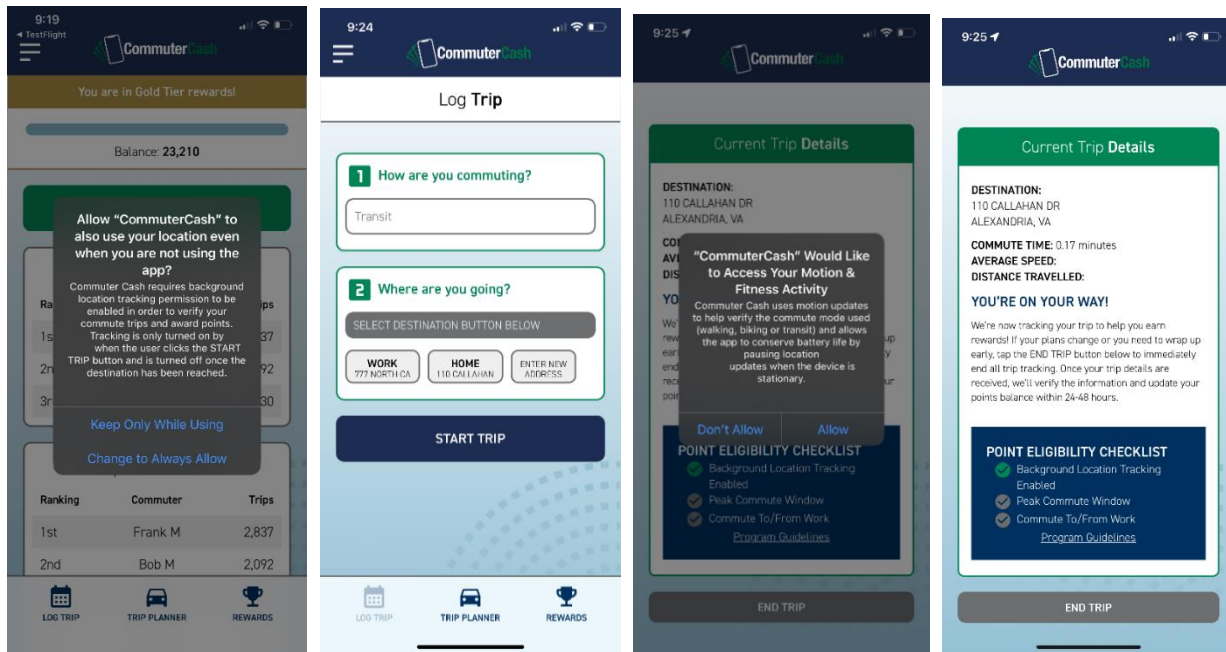
On the CommuterCash home screen, you’ll see an Employer Leaderboard that shows the employers with the top three-point totals. Your employer should be identified in the fourth row, after the top three.

How do I log a trip?

A maximum of six trips may be logged per day to receive credit towards the goDMV leaderboards. There are two ways to log a trip.

Option 1 (preferred): Log your trip in the CommuterCash App. The app uses geolocation to verify trip logs. To log a trip:

1. Tap “Log Trip” in the bottom left corner of the app.
2. Enable location sharing (Image 1). *
3. Indicate your transit mode and your destination, then click “Start Trip” (Image 2). *
4. Allow Access to your motion and fitness activity (Image 3). *
5. If all checkmarks in the “Point Eligibility Checklist” box are green, you’ll earn CommuterCash points that can also be redeemed for cash prizes (Image 4).
6. The trip should end automatically when you reach your destination, but if it doesn’t, select “End Trip” to force the app to stop tracking.

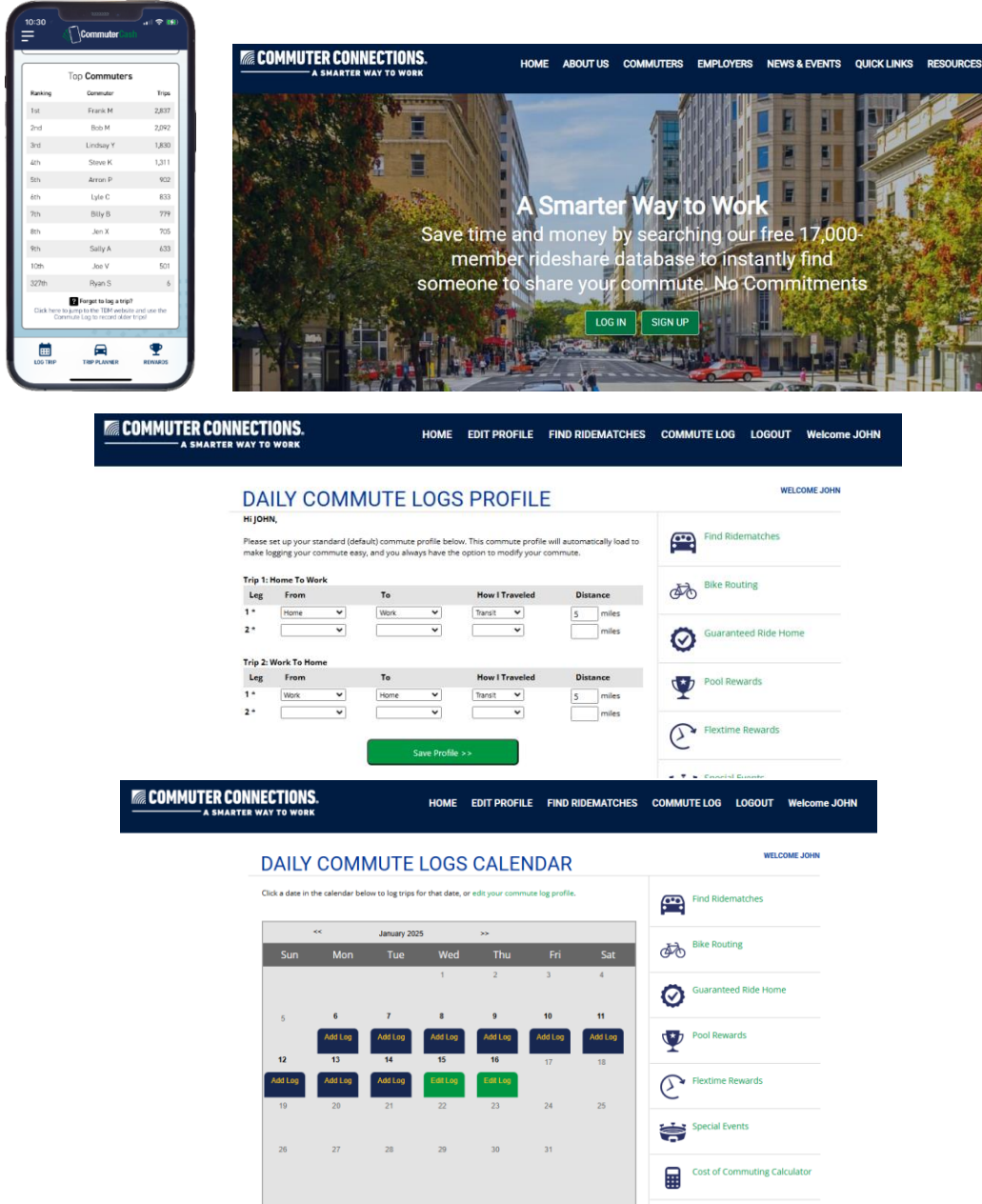


** NOTE: CommuterCash won't prompt you to share your location and fitness activity further after you initially grant it permission.*

Option 2: Self-report your trip. This is ideal if you are not logging commute trips for CommuterCash points, or if you forgot to activate the verified trip logger before you started your trip. **Please note that only two trips can be logged per day using this method.**

1. The link to self-report trip logs for goDMV credit is found at the bottom of the leaderboard within CommuterCash (Image 1).
2. The link will take you straight to the Commuter Connections website to log into your account and log trips in the self-reporting commute calendar (Image 2)
3. Navigate to “Commute Log” in the header after logging in and enter your trip (Image 3).

4. You can go back up to two weeks and log or modify your trips (Image 4).

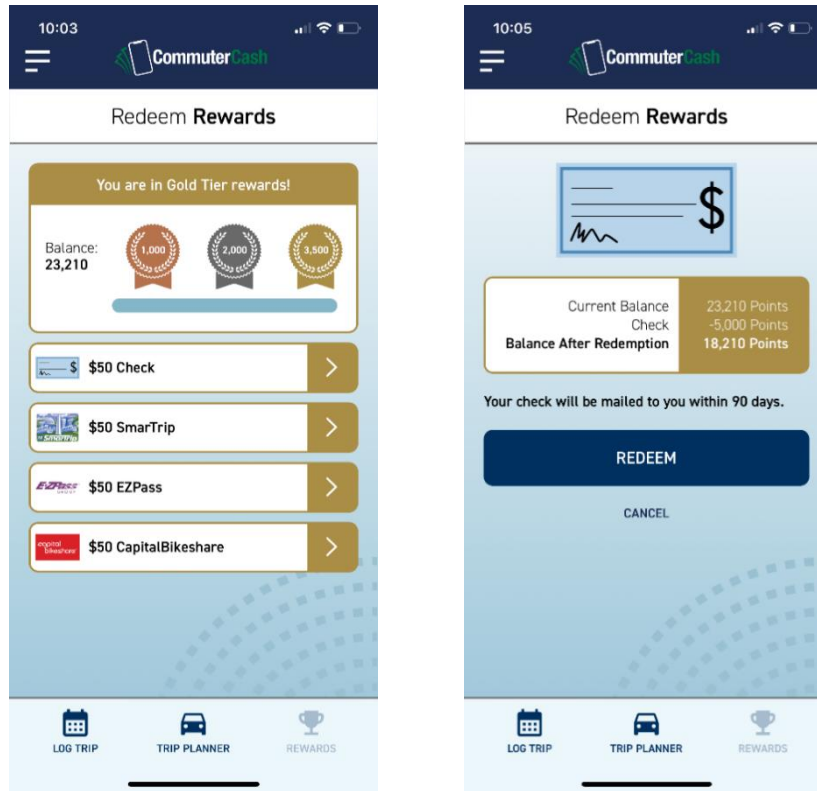


How do I redeem points for my rewards?

You can earn points by logging verified commute trips in the CommuterCash app. You can also gain points by accomplishing goDMV mini-challenges.

Points can be redeemed for various rewards in CommuterCash. Click the “Rewards” icon in the bottom right corner of the app to see what you can request. Prizes include checks, PayPal, SmarTrip credits, Capital Bikeshare credits and memberships, and E-ZPass credits. Each reward has a different timeframe

for fulfillment. Commuter Connections will work to review and fulfill your reward upon receiving your request within CommuterCash.



How do I see my sustainability metrics?

In the CommuterCash app, tap the hamburger menu in the header and select "Account Profile." Impacts based on your trip log history will be displayed.

How do I see how my company and I are doing compared to others?

The leaderboard is the best place to check on the competition and see what you are up against. To see your organization's ranking or your individual rankings, tap the CommuterCash logo on the top of your screen (image 1) to navigate to the homepage and view the leaderboards (images 2-3).

How should I log telework sessions?

Employees working from home should log two telework trips per day, one to represent their morning commute and one to represent their evening commute. This will keep them competitive with those commuting to the office.

Because telework sessions can only be self-reported, they are not eligible for CommuterCash points. However, they contribute to your overall standing on the leaderboard and can contribute to grand-prize winnings.

How do I log a scooter trip?

CommuterCash counts scooter trips under the bike category. To log a scooter trip, select “bike” when choosing your mode of transportation.

Who should I contact if I have any questions about the competition?

If you have questions about hype events or competition promotion, please contact the employer outreach team at your jurisdiction. Questions about the CommuterCash app and competition prize fulfillment should be directed to goDMV@mwkog.org.